



DIAGNOSIS AND TESTING

- Electrical Schematic
- Inspection and Verification
 - System/Carrier Concerns
 - Other Possible Concerns
- Symptom Chart

Pinpoint Tests

- PINPOINT TEST A: PHONE DOES NOT POWER UP (Index)
- PINPOINT TEST B: RADIO DISPLAY DOES NOT DISPLAY PHONE (Index)
- PINPOINT TEST C: REDUCED SOUND OR NO SOUND THROUGH AUDIO SPEAKER (Index)
- PINPOINT TEST D: RADIO DISPLAYS PHONE CONSTANTLY (Index)
- PINPOINT TEST E: PHONE SYSTEM WILL NOT GO INTO HANDS-FREE MODE (Index)
- PINPOINT TEST F: POOR RECEPTION, STATIC ON CALLS, FREQUENT DROP OF CALLS (Index)
- PINPOINT TEST G: MICROPHONE NOT OPERATING PROPERLY (Index)
- PINPOINT TEST H: NO SVC DISPLAY STAYS ON (Index)
- PINPOINT TEST J: CANNOT ENTER PROGRAMMING MODE (Index)
- PINPOINT TEST K: PHONE VOICE ACTIVATED FUNCTIONS DO NOT OPERATE (Index)

- PINPOINT TEST L: PHONE WILL NOT ALLOW PROGRAMMING OF VOICE (Index)
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