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«DIAGNOSIS AND TESTING»

Print Diagnostic Routine

Pinpoint Tests

PINPOINT TEST E: PHONE SYSTEM WILL NOT GO INTO HANDS-FREE MODE

E5 REPLACE HANG-UP CUP

- Replace handset hang-up cup assembly with a known good assembly.
- Does the system work properly?

Yes

SERVICE hang-up cup and RETEST.

No

GO to [«E6»](#).
