



« [1996 Town Car/Crown Victoria/Grand Marquis Table of Contents](#) »

« [Group 15: AUDIO SYSTEMS](#) »

« [Section 15-04: Phone, Mobile](#) »

« [DIAGNOSIS AND TESTING](#) »

Print Diagnostic Routine

Pinpoint Tests

PINPOINT TEST E: PHONE SYSTEM WILL NOT GO INTO HANDS-FREE MODE

E6 CHECK MICROPHONE WIRING

- Measure resistance between the following:
 - Circuit 728 (W/O) at mobile telephone microphone and Pin C1-7 at connection to mobile telephone transceiver.
 - Circuit 714 (P) at mobile telephone microphone and Pin C1-11 at connection to mobile telephone transceiver.
 - Circuit 713 (W) at mobile telephone microphone and Pin C1-12 at connection to mobile telephone transceiver.

- **Is resistance less than 5 ohms?**

Yes

GO to [«E7»](#).

No

SERVICE wiring. REFER to [«Section 18-01»](#).
