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«Group 15: AUDIO SYSTEMS»

«Section 15-04: Phone, Mobile»

«DIAGNOSIS AND TESTING»

Print Diagnostic Routine

Pinpoint Tests

PINPOINT TEST E: PHONE SYSTEM WILL NOT GO INTO HANDS-FREE MODE

E7 CHECK FOR SHORT CIRCUITS

- Disconnect the phone transceiver connector C1 and measure the resistance between the following and a known good ground:
 - Pin C1-7, Circuit 728 (W/O).
 - Pin C1-11, Circuit 714 (P).
- **Is resistance greater than 10 K ohms?**

Yes

REPLACE mobile telephone transceiver and RETEST.

No

SERVICE wiring. REFER to «[Section 18-01](#)».
