



« 1996 Town Car/Crown Victoria/Grand Marquis Table of Contents»

«Group 15: AUDIO SYSTEMS»

«Section 15-04: Phone, Mobile»

«DIAGNOSIS AND TESTING»

Print Diagnostic Routine

---

## Pinpoint Tests

### PINPOINT TEST G: MICROPHONE NOT OPERATING PROPERLY

---

#### G1 CHECK DIGITAL VOICE CALLER

---

- Press and hold down a numeric button on the mobile telephone handset for up to two seconds.
- Does the phone say **NAME PLEASE** or **VOICE DIRECTORY EMPTY**?

#### Yes

GO to **«G2»**.

#### No

REPLACE mobile telephone transceiver and RETEST.

---