



« 1996 Town Car/Crown Victoria/Grand Marquis Table of Contents»

«Group 15: AUDIO SYSTEMS»

«Section 15-04: Phone, Mobile»

«DIAGNOSIS AND TESTING»

Print Diagnostic Routine

---

## Pinpoint Tests

### PINPOINT TEST H: NO SVC DISPLAY STAYS ON

---

#### H5 CHECK FOR OPEN CIRCUIT

---

- Disconnect multi-function control antenna cable from inside antenna base.
- Measure resistance between center conductor and outer shield again.
- **Is the resistance infinite (open circuit)?**

**Yes**

REPLACE mobile telephone antenna with Service Kit 18814.

**No**

REPLACE multi-function control antenna cable.

---